



India's No.1 Pipe Brand

YOUR TRUST, OUR PROMISE.

Astral Limited (hereinafter referred to as "the Company"/ "Astral") warrants that its specified products i.e. CPVC Pro, Silencio, Drain Pro, Channel Pro, and Drain Hulk (hereinafter called as "Products") are free from defects in design, material, manufacturing, and workmanship which may be caused due to faulty manufacturing processes or instructional errors due to adoption of best manufacturing practices and processes.

Warranty Applicability:

- The Warranty provided by the Company is valid for 25 years from the date of manufacture of the product.
- This Warranty is applicable only for the Products purchased and installed in India.
- Warranty period is fixed and will not be extended or renewed regardless of any repairs or replacements made under warranty.

Warranty Eligibility:

This Warranty is applicable only to the persons who fulfill the following criteria:

- Warranty is applicable only for the end users
- Warranty will be provided only on the production of valid proof of Purchase.
- Warranty is available only when Astral branded solvent/fittings/accessories are used for the installation of the Products.
- This warranty is subject to the generally accepted technological standards and practices prevailing at the time of manufacture.

Warranty Coverage Limitation and Exclusions:

- The Warranty is limited only for the free replacement of defective Products and cost of necessary removal and re-installation is not included in this Warranty.
- Under no circumstances shall the Warranty cover any additional costs, including but not limited to, labor, transportation, installation, or any other incidental or consequential damages.
- In the event of multiple products being purchased, the Warranty will only cover the specific defective products identified. The Warranty does not extend to the replacement of entire material purchases, even if some individual products within the purchase are found to be defective.



CPVC PRO

Hot and Cold Water
Compatible Pipes and Fittings

SILENCIO

High Density Low Noise
PP Drainage System

**DRAIN
HULK**

PE/PP Manhole &
Inspection Chamber

**CHANNEL
PRO**

Polypropylene Surface
Drainage Channels

DRAIN PRO

Advanced PP SWR System
with Three Layer Technology



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Warranty Exclusions:

- The Warranty will not be applicable in case of the following conditions:
- The damage is a result of normal wear and tear.
- Installation did not comply with the applicable product or installation standards (like ASTM, ISO, EN, BIS, etc) or was performed by unqualified technician .
- The Products have not been used for its recommended purpose.
- The damages arose due to force majeure events or natural disasters.

How to Claim Warranty:

- To exercise rights under this Warranty, customers must notify the Company in writing of any defects/damage within the Warranty period through any of the following mode:
 - Email: customercare@astralltd.com
 - Customer care (Toll-Free): 1800-233-7957
 - Website: astralpipes.com
- Upon approval of such request, the defective products must be returned to the Company for inspection with required documents. The Company will evaluate the claim to verify whether it qualifies under the specified Warranty terms and conditions.
- For claiming the Warranty, the request for claim of Warrant must be filed within 7 (seven) days of the discovery of the defect, or within a reasonable period in which the defect could have been identified.

Limitations of Liability:

- The above warranty conditions apply to all products manufactured from 15.10.2024.
- After the expiry of the warranty period, any rights to assert claims under this Warranty will lapse.

Governing Law and Jurisdiction:

This Warranty is governed by Indian laws and any disputes concerning the applicability of this Warranty shall be subject to the exclusive jurisdiction of the Courts of Ahmedabad, Gujarat.



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